

AWAAS · AGENTIC WORKFLOW AS A SERVICE

Arrive in the morning. The work is done.

Altitude builds the workflow for your trade, staffs every department with a helper, and leaves you a morning brief. Money and anything you cannot undo wait for your EXECUTE.

MORNING BRIEF · 08:00 · SAMPLE

22:14 Finance: day close reconciled, drawer tallied.

23:00 Sentinel: 18 detectors ran; 1 finding raised with its evidence.

06:30 Stock Planner: reorder list drafted. **held**

07:30 Concierge: birthday and win-back messages drafted. Nothing sent.

Needs you: send 9 payment reminders by WhatsApp. Type

EXECUTE to approve.

83

business types in 10 families it can build for

17

departments it can staff, one helper each

21

of our apps plug in, plus the software you keep

14

day free trial, no card

Everyone sells agents. They are generic.

An agent off the shelf knows nothing about a wholesaler's credit check or a workshop's quality gate. Altitude starts from your trade: it builds the workflow first, then staffs it with helpers that each own one department. **The workflow is the product. The agents are its staff.**



● **Alti, a helper:** five letters, five words. We coined the name; Altitude is the first product built on it.

Agents as a service, against AWAAS

AGENTS AS A SERVICE AWAAS

A chatbot you prompt	A company that runs
One agent for every trade	A workflow per trade: 83 types, 10 families
You design the process	The process is built from your answers
Acts when asked	Works the night shift, reports at 08:00
Trust it, or don't	Earns autonomy; logs every act on a chain

Compared with

Salesforce Agentforce · Microsoft Copilot Studio · Zapier · n8n

These are strong tools for building agents and automations. You bring the process; they run it.

Where Altitude differs: it builds the process for your trade from five plain questions, staffs each department with a helper, works the night shift, and holds money, messages and anything about a person at one gate, with every action on a hash-chained record.

Two workflows today. Three in development.

<div>Today</div> <h4>Business</h4> <p>Retail, wholesale, manufacturing, food, services, online brands, clinics, schools, farms, transport.</p>	<div>Today</div> <h4>Personal</h4> <p>A chief of staff, planner, envoy, scribe and analyst: eleven helpers for one person's day. By invitation.</p>	<div>In development</div> <h4>Healthcare · Corporate · Government</h4> <p>Same engine, same gate. Nothing diagnoses or prescribes; anything judging a person waits for a person.</p>
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Five plain questions. Then it builds the company.

One question at a time, in your words. Altitude asks these on the day you install it and builds what your trade needs: nothing more, and nothing to configure.

01 What is your business?

83 BUSINESS TYPES IN 10 FAMILIES

Pick from the list, or just say "I have a shop". Ten kinds a person recognises narrow it down.

02 Where do you sell?

3 CHANNELS

Offline, online or both. The answer adds or removes whole departments.

03 What do you want first?

8 FIRST GOALS

"Never run out of stock." "Get paid on time." These become the first goals the helpers plan and work.

04 How does the work flow today?

6 READY-MADE WAYS, OR YOUR OWN

Order, stock, supplier, deliver, remind. Your way becomes a loop the helpers run, step by step.

05 What software do you use now?

21 APPS PLUG IN

Move its data in, read-only, or connect it through its API. Your other apps are offered as plugins.

A clothes shop that sells offline and online

Sample build on the website: departments for sales, online store, stores and stock, purchase, WhatsApp marketing, customer care, dispatch and delivery, accounts and billing.

8 departments · 8 helpers · 14 record books · 1 way of work · 7 first goals

Way of work: take the order → pack it → deliver it, or hand it over at the counter → remind them about the payment (WhatsApp, asks first).

Seventeen departments it can staff

Sales Lead generation WhatsApp marketing

Customer care Purchase Stores and stock

Production Quality Maintenance

Dispatch and delivery Online store

Accounts and billing Credit and collections

People and payroll Kitchen

Jobs and service Front desk

Each keeps its own record books, and each gets one helper.

You were not here. Your helpers were.

From closing to opening, every line is work a helper did, or stopped and held because it could not be undone.

22:05	● Finance	Day close reconciled; cash drawer tallied against the bills.	
22:20	● Shop Steward	Evening close checklist completed by the manager; the backup ran.	
23:00	● Sentinel	18 detectors swept the day's bills; 1 finding raised with its evidence and an honest probability.	
30:30	● Analyst	Week-on-week numbers recomputed on complete days only, so the morning never reads as a drop.	
35:45	● Trend Scout	Market themes refreshed and mapped to our own categories.	
36:30	● Stock Planner	Reorder list drafted for items with less than two weeks' cover.	held • spends money
37:00	● Campaign Planner	Festival readiness: step 9 of 14 raised as a task for the manager.	
37:30	● Concierge	18 birthday and win-back messages drafted.	held • sends messages
37:40	● Floor Manager	Hour-by-hour staffing plan for today prepared from last week's walk-ins.	
37:50	● People	A staff leave request filed.	waits for a human
38:00	● Analyst	Morning brief written: what happened, what is at risk, what needs you.	

Done while you slept

Day close, fraud sweep, numbers, market themes, the staffing plan. Reversible work runs and is logged.

At risk

Nine payments past their promised date, with the reminders drafted. Festival readiness: step 9 of 14 due this week.

Needs you

Send the 9 reminders: type EXECUTE. A staff leave request: waits for you or your manager, never a helper.

What runs alone, what waits for you, what waits for a human.

One function decides, for every helper and every plugin. The rule is the same at every autonomy level and on every plan.

Reversible

RUNS NOW

A draft, a note, a reorder list, a reply inside a conversation that is already open.

- Runs at once
- Rolled back on request
- Logged like everything else

Irreversible

YOUR EXECUTE

Spends money, sends a message, changes a price, voids a bill.

- Waits in Needs you
- Your typed EXECUTE, or a mandate you signed: one helper, one action, a daily cap, an end date
- Logged with your name

Affects a person

A HUMAN

A staff note, a customer flag, a hiring decision.

- Always a person
- No helper, no mandate, no exception
- Logged with who decided

Autonomy is earned by review

A new helper asks before every action. Once you have reviewed three of its actions (approving or rejecting both count), it does work that can be undone on its own. Money, messages and anything you cannot undo always wait for you. You can set it back to asking at any time.

Asks first

EVERY ACTION

Acts on its own

REVERSIBLE WORK ·
AFTER 3 REVIEWS

Every action is on the record

Each record carries the SHA-256 hash of the one before it. Change a past record and every hash after it stops matching: the chain cannot hide the edit. **Tamper-evident, not tamper-proof.** Nothing is tamper-proof, and we do not say it.

#1041

prev 7f3a...
this 1c9e...

#1042

prev 1c9e...
this a40b...

#1043

prev a40b...
this 5d21...

What it does for a business, and what that is worth.

Nine jobs Altitude does every day in a working store, each with the time it gives back, the cost it saves and the money it brings in. The jobs are from the website; the value lines say how, not how much, because that depends on your business.

JOB	WHAT THE HELPERS DO	TIME BACK	COST SAVED	PROFIT
Chases what is owed	Dues reminders are drafted every morning and sent only on a yes.	Nobody spends the morning reading the khata and typing reminders.	Overdue parties are chased daily, not when someone remembers.	Money comes in sooner.
Tracks expenses and cash	Day close, drawer reconciliation, and tax worked out per piece on every bill.	The day closes overnight, not after hours at the counter.	A short drawer is seen the next morning, not at month end.	You know the margin every day.
Watches stock	Reorder lists, dead stock, and the festival buy plan by category.	The reorder list is drafted before the shop opens.	Less cash locked in dead stock.	Fewer sales lost to items that ran out.
Reads sales	Bills, basket size and week-on-week, compared on complete days only.	One 08:00 brief instead of reading reports.	Decisions on true numbers, not a half day that looks like a drop.	You act on what moved this week.
Forecasts market trends	Weekly search-trend signals mapped to the store's own categories: buy more, ride it, hold, clear.	No one has to watch the market by hand.	Clear what is fading before it becomes dead stock.	Buy more of what is rising.
Finds trends in the store	What sold by size, brand and price band; risers and fallers; what was asked for and not found.	The pattern is found for you.	Stop buying what does not sell.	Stock what customers ask for.
Analyses walk-ins	Camera counting at the door, conversion by hour, and an hour-by-hour staffing plan.	The staffing plan is drafted from last week's walk-ins.	Staff on the floor when customers are, not when they are not.	Conversion seen by hour, so the busy hours are covered.
Finds its mistakes	18 fraud and anomaly detectors sweep every bill; each finding comes with its evidence.	No one audits bills line by line.	Voids, overrides and returns without a bill are caught.	Leaks stop instead of repeating.
Is watched itself	Every app that plugs in reports its health, and the medic raises what is down.	No one checks each app by hand.	A broken app is noticed before it costs a day.	The counter keeps selling.

Staff

Twelve agents, one per job, take the repeat work: drafting, reconciling, counting, sweeping, reporting. Your people keep the decisions and the customers, and the same team can run a bigger business.

Run it on your numbers

Our use-case catalogue turns this into hours a week and staff-days a month, with a worksheet for your own costs: raabiHelixier.com/use-cases.pdf

A Lemon store runs on it.

Lemon, a store, runs on Lemon Boardroom, built on the same engine as Altitude. We do not publish its sales. We publish what it does for the store.

12

agents, one per job

18

fraud and anomaly detectors

10,469

customers on record, imported from the old billing software

4

routines: morning, evening, weekly, monthly

Analyst

Numbers and the 08:00 brief

Sentinel

Fraud and anomaly sweep, 18 detectors

Floor Manager

Footfall, conversion, sentiment, staffing

Stock Planner

Reorder, dead stock, the festival buy

Campaign Planner

Festival phases, offers, readiness tasks

Social Manager

Posts due today

Concierge

Follow-ups, birthdays, win-backs

Intelligence

Competitor fronts, weekly report

Finance

Day close, drawer, tax

Trend Scout

Market signals against what we sell

Shop Steward

Morning, evening, weekly, monthly routines

Voice Agent

Invites, win-backs, feedback. A practice line until a phone provider is connected; it dials no one.

The 18 detectors

void rate

discount override

return without bill

sweetheart return

cash-short pattern

after-hours bill

bill sequence gap

duplicate bill

footfall vs bills

Benford

below cost

shrinkage

loyalty abuse

exchange upgrade

drawer no-sale

edited after write

round-amount bias

cashier refund ratio

A finding is a question with evidence, never a verdict, and the owner's answer teaches the detector. Also in the store: a point of sale with tax worked out per piece, bills that cannot be changed without the chain saying so, camera footfall counting, a 14-step festival readiness plan raised as dated tasks, and a competitor file where every front stays unscored until a person has looked.

Twenty-one apps plug in. So does what you already use.

Switch an app on for a company and its tools go to the helper of the department that uses it.

Reads are free. Anything that changes data waits for your yes.

MONEY	RAABIH Daybook	Credit helper	Reads the counter's bills and the khata, and drafts the dues reminders, held for your yes.
MONEY	RAABIH Accounts	Accounts helper	Turns orders into invoices, keeps the tax returns ready, and runs the audit check before a return is filed.
MONEY	RAABIH Agency OS	Credit helper	Keeps the market order book and what every party owes, and follows the money to the ledger.
OPERATIONS	RAABIH Asset Manager	Accounts helper	Numbers every asset, keeps its depreciation schedule, and flags what is due for service.
OPERATIONS	RAABIH Ops	Dispatch helper	Reads the day's orders, cash-on-delivery confirmations and returns, and raises the pick list.
OPERATIONS	RAABIH HQ	Analyst	The one screen with every app's numbers, read before the morning brief is written.
OPERATIONS	RAABIH Silks OS	Production helper	Follows thread to saree to weaver wages, and settles the shop ledger at the week's end.
OPERATIONS	MediFlow EHR	Front desk helper	Front desk, triage, lab, pharmacy and billing records; anything naming a patient waits for a human.
OPERATIONS	Meridian OS	People helper	Reads attendance and appraisals so payroll agrees with both, and raises the month's payslips.
OPERATIONS	Ascend OS	Analyst	Reads every improvement track and its score into the weekly review.
OPERATIONS	Pharmacy Desk	Stores helper	Reads prescription scans and bills, and works the reorder list for what the counter is out of.
SALES	RAABIH Nexus CRM	Sales helper	Reads the pipeline and its explainable scores, and proposes the next action on every deal.
SALES	RAABIH Leads	Lead generation helper	Works the prospect list one tap at a time and logs every outcome.
SALES	RAABIH Lead Radar	Lead generation helper	Names every business worth calling within 10 km and hands the list to outreach.
SALES	RAABIH Outreach	Lead generation helper	Runs the call and message campaigns; every call and every send asks first.
SALES	RAABIH Concierge	Customer care helper	Answers in open WhatsApp conversations; broadcasts are drafted and held for EXECUTE.
SALES	RAABIH Desk	Customer care helper	Logs every customer question, drafts the answer, and follows up until it is closed.
SALES	RAABIH Service Desk	Jobs and service helper	Raises job cards, schedules visits, and keeps warranty and service plans on time.
GROWTH	RAABIH Analytics	Analyst	Reads marketing and sales numbers and says plainly what moved and what did not.
GROWTH	RAABIH Studio	Marketing helper	Plans a month of posts and creatives; nothing publishes without a person.
GROWTH	RAABIH Reach	Marketing helper	Tracks creators and partners from first message to posted result.

We have the agents. We also build yours.

Altitude fits the business you already have: your own helpers, the software you keep, and the data you already hold.

Custom agents

Tell us a job that repeats and none of the helpers covers. We build the helper, its tools and its gate, test it against your records, and ship it as a plugin for your company only, under the same rules.

Connect the software you keep

Altitude reads a program's own API description (OpenAPI, Swagger or an Altitude manifest) and lists what it can do in plain words. You tick what helpers may use. Reads are free tools; changes wait for EXECUTE. Keys encrypted at rest, never sent to a browser, never logged.

Move your data in

Name the software you use now. Altitude finds its spreadsheets, CSV, SQLite and exports, opens them read-only, maps the columns in plain words, shows you what it found and copies it in without duplicates. It never opens secrets.

PLANS

One plan for the whole business.

Starter

For one business getting its first helpers.

QUOTED FOR YOU

Growth

For a business ready to hand over the day. Most chosen.

QUOTED FOR YOU

Enterprise

For groups, branches and regulated trades.

QUOTED FOR YOU

Start the 14-day free trial. No card.

Priced per business, not per person, quoted by email · raabihelixier.com · support@raabihelixier.com



Before you start.

What is AWAAS?

Agentic Workflow as a Service: a name we coined for software that builds the workflow for your trade and staffs it with agents, rather than selling you a general agent and leaving the process to you. Altitude is the first product built on it.

What if a helper makes a mistake?

New messages, calls, money spent and orders placed wait for your yes, so a mistake there stays a draft. Replies to a customer who messaged you in the last 24 hours count as everyday work: a new helper asks first, and answers alone only after you have reviewed 3 of its actions. Everything lands on the record either way.

Do I need an AI subscription?

No. Every helper has a built-in playbook and works without one. If you add a Claude API key from Anthropic, the same helpers get sharper, under the same rules. A ChatGPT or Claude chat subscription cannot be used for this, and API usage is billed by Anthropic.

Does it replace the software I already use?

It does not try to. Altitude notices the software you already run, leaves it alone, and builds only the record books you do not already have. What you keep can be connected through its API or have its data moved in, read-only.

Can it message my customers on its own?

Replies, yes, once you let it: a new helper asks before answering anyone, and after you have reviewed 3 of its actions it replies on its own to people who wrote to you in the last 24 hours. It never starts a conversation, sends a broadcast or places a call by itself unless you sign a mandate with a hard edge: one action, one helper, a daily limit and an end date.

Where does it run?

The first run happens on your computer. Software you install keeps its records on your machine or your own server; free trials and Cloud sync keep a copy on our server, and everything exports.

RAABIH Elixir · Altitude, as described on raabihelixier.com, October 2026. Night-shift and brief lines are samples. Other product names are trademarks of their owners, named only for comparison; no affiliation or endorsement is implied, and we make no claim about their features or prices.

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